

Winter Fleas

Unfortunately, fleas don't go away in the winter— they just breed in the carpets & our pets bedding!

After a cold snap our pets are much less likely to pick up fleas outside, but the eggs still hatch in nice warm dry places. This means that when the heating goes on your home is a potential hot bed of emerging fleas.

We therefore advise you to keep up routine flea control all year round. If, however, you experience a flea outbreak with you or your pets being bitten, then environmental control can be achieved using **FRONTLINE COMBO**, **PROGRAM** or **ACCLAIM**.

Pet Passports

The rules governing travelling pets within EU and accepted countries have changed. Instead of various bits of paper pets can now have their own passport.

They still need to be microchipped, vaccinated against rabies, and blood tested after 30 days. But the details all go onto the passport. This means that in most circumstances they then don't need an export certificate to go abroad, and can come back into the UK after 6 months have elapsed from the blood test. The tick and tapeworm treatment, which needs to be done 24-48 hours before re-entry, and rabies boosters will all go on to the passport. For more information ask for a copy of our *Taking your Pet Abroad* leaflet. For information pertaining to a particular country ring DEFRA— 0845 603 807

Pet Health Care Plan

We are delighted that we are able to offer you the chance to join our new Practice Plan. This means that you can spread the cost of your pet's routine veterinary treatment over twelve months. This means that you can pay for cats' and dogs' vaccinations, flea, tick & worm treatments, and rabbits' vaccinations, by monthly direct debit.

Included will be a free 6 monthly examination. You will also automatically get a 10% discount on all other bills, provided that they are paid at the time. Out of hours calls would be £25 less than for non regular clients.

Regular visits mean that we can monitor the general health of your pet and offer advice and support which, in many cases, may prevent problems in the future. We would rather see your pets when they are fit and well and help you to keep them that way, than wait until they have a problem, which is distressing for all involved.

The current, monthly, charges are: **First pet**

Subsequent pet

Small Dog	£ 9.73	£ 8.73
Medium Dog	£10.48	£ 9.48
Large Dog	£11.58	£10.58
Giant Dog	£12.10	£11.10
Cat	£ 9.81	£ 8.81
Rabbit	£ 4.43	£ 3.43

If this is of interest to you please call in at reception at whichever surgery is easiest for you. If you have any queries please do not hesitate to ring us.

Stressed Dogs and Cats

If your pet finds this time of year stressful— too many fireworks, too many parties, too many visitors, or even too much fun then everyone going back to work and school— it may be worth considering pheromone treatment.

By plugging the relevant diffuser into a socket you get a months worth of calming pheromone release. These do help many stressed animals. Please ask for more details on **FELIWAY** for cats or **DAP** for dogs.



We are delighted that Tara Zilic BVetMed MRCVS has returned to work with us, following the birth of her daughter Katerina.

Mrs Zilic works 3 days a week at our Lymington surgery, usually Tuesdays, Thursday mornings and Fridays.

Portia Clayton MAVetMB MRCVS joined us in December, after graduating from Cambridge University. Miss Clayton has quickly settled in, and is normally to be found working hard at New Milton.



Emergency Cover

One of the practice vets is always available on call. As they are often busy we use an out-of-hours reception service which is based in Southampton. Our emergency number—07000 614482 should either be answered by the on call vet or go through to this service. However if it fails, please ring 02380 821527 to call direct.

Pet Insurance

From January 2005 the regulations concerning selling of Pet Insurance policies are changing. We will still be able to fill in and send off claim forms. We will only, however, be able to accept direct payment from Pet Plan. This means that if you are insured with another company we will need to get you to pay us for your pet's treatment and then we will be able to send off a claim form, for you to be refunded.

We strongly advise insurance, and would suggest that if you are looking at different policies you have a look through our leaflet *Choosing the Right Pet Insurance for You*.

We are able to offer free immediate cover notes for new puppies and kittens for 4 weeks cover with Pet Plan, also if you know that you want to take out a new policy with Pet Plan, for healthy animals under eight we can arrange for you to get the first 2 months free.

Main Surgery and office:

14 Barton Court Road
NEW MILTON,
BH25 6NP
Tel: (01425) 614482
Fax: (01425) 629362



Lymington Surgery:

66 Milford Road,
Pennington,
LYMINGTON,
S041 8DU
Tel: (01590) 673687
Fax: (01590) 688455

Veterinary Surgeons:

R.M.B. WILSON MA, VetMB, MRCVS
Miss J. REDMAN BVetMed, MRCVS
Mrs S. C. TYLER BVetMed, MRCVS
Mrs R. BEACHAM BVetMed, CertVD, MRCVS
Mrs T. ZILIC BVetMed MRCVS
Miss P. CLAYTON MA VetMB MRCVS
T. St JOHN BVetMed, MRCVS